

IRS launches new online tool to help taxpayers resolve tax debt

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Washington — The Internal Revenue Service today announced a new online tool to help taxpayers understand and resolve tax debt.

The Tax Debt Help tool provides individuals and businesses with a simple, accessible way to explore payment options and identify next steps based on their situation. The tool is part of the IRS's broader effort to expand digital services and make it easier for taxpayers to meet their obligations.

“This new Tax Debt Help tool reflects the agency's commitment to making tax compliance clearer, more accessible, and less intimidating for taxpayers,” said IRS Chief Executive Officer Frank J. Bisignano. “By guiding taxpayers through their options to pay with simple, interactive questions, we're helping them understand the paths available and take confident next steps. The deployment of this new tool shows the transformation underway at the IRS and the progress the agency has already made to deliver more user-friendly, digital-first services to taxpayers.”

Helping taxpayers find the right option

The Tax Debt Help tool walks users through a series of straightforward questions about their financial situation and tax debt. Based on taxpayer responses, the tool will guide them to potential payment and resolution options available through the IRS.

These options may include payment plans, temporary delay of collections, or an offer in compromise for those who qualify. By presenting options in a clear, structured format, the tool helps taxpayers make informed decisions about how to resolve their tax debt.

Designed for simplicity and privacy

The tool is designed to be easy to use and accessible to a wide range of taxpayers. It does not require specialized knowledge and can be used at any time.

To protect taxpayer privacy, the tool does not require taxpayers to enter personally identifiable information. Taxpayers can explore available options without providing details such as Social Security numbers, names, or addresses.

By expanding self-service options, the IRS is helping taxpayers resolve issues faster while reducing the need for phone calls or in-person visits.

Additional resources

Taxpayers can find more information using the following resources:

- Get help with tax debt
- Apply online for a payment plan
- Publication 6103, Get Help with Tax Debt
- Information on payment plans
- Online account for individuals
- Business Tax Account