

IRS announces nationwide hiring events for customer service representatives and tax examining technicians

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Washington — The Internal Revenue Service today announced a series of hiring events to take place across the country through July. The events are aimed at recruiting talented individuals for key seasonal roles, including customer service representatives and tax examining technicians.

“These hiring events are an important step in strengthening our workforce and improving the taxpayer experience,” said IRS Chief Executive Officer Frank J. Bisignano. “We are looking for individuals who want to make a meaningful impact while building a rewarding career in public service.”

These hiring events support the IRS’s ongoing efforts to ensure the efficient processing of tax returns and compliance activities. The agency is seeking candidates who are committed to public service, detail-oriented, and ready to assist taxpayers with professionalism and integrity.

Positions available through these events include:

- Customer service representatives: Research multiple computer-based programs and resources to provide tax-related assistance to taxpayers over the phone.
- Tax examining technicians: Analyze and resolve tax processing problems, adjust taxpayer accounts, and respond to taxpayer inquiries regarding preparation of a variety of tax returns and related schedules.

The hiring events will be held in multiple locations across the country. The IRS strongly recommends applying to the USAJOBS job announcement before going to the event. IRS hiring officials will make on-the-spot job offers to qualified attendees who applied to the exclusive announcement before the event.

These entry-level positions do not require prior tax experience. IRS training programs will prepare new hires to be successful in their positions. The IRS offers competitive pay, exceptional benefits, career development, advancement opportunities, and meaningful, purpose-driven work.